

Ordering Information

How To Place An Order

- **Choose a plug grower.** See p. 49 for guidance.
- **Choose your items.** Check the grower's minimum order, boxing, and lead time requirements.
- **Fill out the order form.** An Order Form Box is on the first page of each supplier's listing. Please fill it out completely. The shipping address must be a street address. Each grower's Product List serves as an order form and is perforated to tear out of the catalog. See guide below.
- **Mail, fax, or call in your order.** Please keep a copy for your records.

Mail to: Harris Seeds, PO Box 24966, Rochester, NY 14624-0966

Toll Free Order & Customer Care Line: 800-544-7938

We are happy to help!

Toll Free Fax: 877-892-9197



Raker's boxing: Plugs and liners are packed securely to arrive in prime condition.

Order Form Guide

Harris Seeds is a broker for 10 different plug & liner suppliers.

Each plug order is for ONE plug grower, on ONE ship date. You may place as many orders as you like.

Order 2 weeks before ship date.

84 plants / tray. 84/82 would mean that you are being charged for only 82 of the 84 plants.

Specialized product. "Tray" indicates a standard plug / liner tray.

Harris Seeds size code

PROVEN WINNERS ANNUALS		42 SUPERNOVA (560)		84 SUPERNOVA (611)		84 TRAY (610)		#	\$ Total
Var. #	Enter your ship date	Price/ Liner	Price/ Tray	Price/ trays	Price/ Tray	Price/ trays	Price/ Tray	# trays	
AGERATUM									
08980	ARTIST BLUE					0.716	\$ 60.14	1	60.14
50117	ARTIST BLUE VIOLET					0.716	\$ 60.14	2	120.28

Enter Monday date of preferred ship week. Plants will arrive before end of that week.

Shading indicates that Ageratum Artist Blue Violet is not available in 84 Supernova.

This customer ordered 1 tray of Ageratum Artist Blue and 2 trays of Ageratum Artist Blue Violet. The customer would write a total of \$180.42 at the bottom of the page.

NEW! Early Order Incentive Pricing

Order Before January 14, 2010 for Lowest Prices!

Orders placed early in the season can be custom-sown and processed most efficiently, so we can offer our best prices on orders placed before January 14, 2010. Our best, lowest prices are our Catalog Prices.

ORDER DATE	PRICES
Before January 14, 2010	Catalog Prices
Jan.15, 2010 – Mar. 18, 2010	Catalog Prices + 5%
After March 18, 2010	Catalog Prices + 10%

Payment Methods

Check - Payable to Harris Seeds/Garden Trends. Check will be deposited when we receive your order.

Visa, Mastercard, Discover, American Express – The amount of your order will be reserved on your card on the date your order is placed, and the card will be charged after shipment.

30 Day Pre-Approved Invoicing – With an approved credit application on file, you may pay within 30 days of invoicing. Invoice is sent when plugs are shipped. \$100 minimum order is required to use 30 Day terms. Please call us toll free to request a credit application. **Sorry, no C.O.D. orders**

Sales Tax

Sales tax will be charged on all New York State and Massachusetts purchases unless we have your resale certificate on file. If we do not have it from a previous year, it must be included with your initial order for the season.

Choosing a Plug Grower

*Consider these factors when choosing a plug grower.
Find detailed information on each grower's order form.*

Products	Use the chart on p.51 to see which growers supply the plants you're looking for. The more items you can order from one supplier, at one time, the more cost-effective your shipping charges will be.
Tray Sizes	Once you find a grower who supplies the plants you're looking for, check the grower's order form to see the tray sizes offered for those varieties. Choose a tray size that supplies the number of plants you want, in a cell size that will grow to finish when you want.
Lead Times	In order to custom-sow plants for you, growers need a specific amount of lead time before your ship date. If there is not enough lead time for a certain item, it will be taken from the grower's stock, if available. Lead times vary by grower and type of plant, and they are listed on each grower's order form.
Order Minimums & Boxing Requirements	Most growers require that you order at least one tray per variety. Growers differ in the minimum number of total trays required per order. After meeting the minimum order, it is best to order in multiples of full boxes. Plants travel best in full boxes, and you receive the most plants for your shipping cost. Orders not meeting minimum & multiple requirements are subject to a \$25 surcharge.
Shipping	Shipping charges depend on the supplier, the number of trays ordered, and your location. For most growers, freight is NOT included in the listed price and will be billed separately at the time of shipping. Raker offers "delivered" pricing, which means that shipping charges are built into the cost of the plants. Some growers offer discounted shipping on certain weeks or for larger orders.
Tags	Tags are included in the price of most plant liners, but tags for plugs must be purchased separately.

Grower	Feature Page	Order Form	Grower Website
D.S. Cole	p. 7	p. 69-76	www.dscolegrowers.com
DeGroot	p. 6	p. 95-98	www.degroot-inc.com
Ecke Oglevee	p. 8-9	p. 87-94	www.ecke.com, www.oglevee.com
Four Star	p. 10	p. 60-68	www.pwfourstar.com
Gro 'n Sell	p. 11	p. 133-151	www.gro-n-sell.com
Mast	p. 12	p. 77-86	www.mastyoungplants.com
Pleasant Valley	p. 13	p. 52-59	www.pvg.com
Plug Connection	p. 14	p. 101-108	www.plugconnection.com
Raker	p. 15	p. 109-132	www.raker.com
Spring Valley	p. 16	p. 99-100	www.springvalleygreenhouse.com

Substitutions

At times a variety is not available due to a seed/cutting shortage or unexpected crop problem. **We will substitute a comparable variety when possible, unless you specify "Do Not Substitute" on your order form.**

Shipping

All material is shipped directly from the grower to your door, unless you request air freight delivery to your nearest major airport. Orders to Alaska & Hawaii require added freight. Generally, no shipments are made during Thanksgiving, Christmas, and New Years weeks.

Claims

In all cases, once an order is in the hands of the shipping carrier, it becomes your property. Because plugs & liners are live plant material, it is always important to inspect your material upon arrival, in case of shipping difficulties.

WE ACCEPT NO LIABILITY FOR DAMAGE OR DELAYS AFTER DELIVERY TO THE CARRIER, BUT WE WILL ASSIST YOU TO SECURE NECESSARY ADJUSTMENTS IF THE FOLLOWING STEPS ARE TAKEN:

- **DO NOT REFUSE A SHIPMENT.** This relinquishes the right to process a claim with the carrier.
- Inspect shipment in the carrier's presence, noting all damages on shipping papers, and have carrier's agent sign the papers. Also note any adverse weather conditions that may affect the claim.
- Save cartons, packing material and product. Photographs and the code numbers of the trays also may prove helpful.
- **Contact our office within 24 hours of delivery.**
- Claims **MUST** be made within 3 days of delivery date. After 3 days, you relinquish the right to process a claim with the carrier. Shortages also must be reported within 3 days of delivery date.